

Rogue Community Health

Mission: *To promote the health of low-income, working uninsured, and other vulnerable children and adults in Jackson County*

JOB DESCRIPTION

JOB TITLE: CLINICAL PHARMACIST
STATUS: EXEMPT, SALARIED
DEPARTMENT: PHARMACY
APPROVED BY: WILLIAM NORTH
APPROVAL DATE: JUNE 2016

GENERAL SUMMARY OF DUTIES:

Support mission and goal achievement, organizational quality, and team based patient-centered care. Incorporate core organizational values of quality, respect, integrity, partnership and compassion in all activities and decisions. The Clinical Pharmacist will collaborate with primary care providers and staff to improve the health and quality of life of Rogue Community Health (RCH) patients by ensuring the attainment of appropriate health outcomes, optimizing drug therapy, and improving patient's adherence and insight into their disease and therapy. Provide excellent customer service to all internal and external customers, which include team members, patients, volunteers, students, visitors, and vendors, by consistently exceeding the customer's expectations.

SUPERVISION EXERCISED: Provide direction and oversight to pharmacy interns, residents, fellows, pharmacy technicians and other pharmacy personnel at designated sites

SUPERVISION RECEIVED: Works under the direct supervision of the Director of Pharmacy

ESSENTIAL RESPONSIBILITIES:

1. **Patient Care:** Provide collaborative drug therapy management (CDTM) services in designated clinics and Integrative Health Center. Upon referral, assess the patient, adjust medications per protocol, screen for drug interactions and adverse effects, provide disease/medication education, and explore opportunities to simplify and/or decrease the cost of the medication regimen according to the CDTM guideline. Provide services in compliance with RCH policy, the Oregon Board of Pharmacy, and the Oregon Board of Medical Examiners rule for CDTM.
2. **Research/Project Manager:** Assist in leading/managing multidisciplinary teams focused on outcomes research and disease management projects. Participate in the creation and/or review of protocols involving medication use.
3. **Staffing:** Staff pharmacy as needed. Responsible for the day-to-day operation of the pharmacy according to state and federal law, including counseling patients on all new prescriptions, medication reviews, supervising performance and accuracy of technical staff, ensuring quality customer service and observance of HIPAA requirements regarding patient confidentiality and other duties as assigned.
4. **Pharmacy Support:** Work with care teams to help design and operationalize innovative projects to improve the quality and cost-effectiveness of pharmacy prescribing. Play key role in the integration of Pharmacy Services into the Integrative Health Center.
5. **Personnel Oversight:** Provide training, oversight, support, and ongoing feedback to Pharmacy Technicians. Promote employee retention, productivity, and satisfaction through ongoing support, encouragement, empowerment, coaching, and effective teamwork.
6. **Educator:** Provide education to patients, providers, and medical staff. Patient education will be provided one-on-one during a clinic visit, at group visits, or as part of disease-specific initiatives. Staff education may include teaching or training nurses, medical assistants, and medical team members as appropriate. Provider education will be presented in both written and verbal formats. Act as a drug therapy resource to providers and other members of the health care team.
7. **Preceptor:** Participate in the preceptorship of pharmacy students. May set up a pharmacy residency or residency/fellowship rotation.
8. Other tasks as assigned

EDUCATION: Pharm.D. required

EXPERIENCE: Completion of accredited residency or 3 years as a Clinical Pharmacist. Bilingual English/Spanish language and written skills highly desirable. Use of electronic medical records and pharmacy software and databases required.

QUALIFICATIONS:

- Unencumbered Oregon license as a Registered Pharmacist in good standing. Preceptor registration
- Advanced training in Ambulatory Care and/or Chronic Disease Management strongly desired
- BLS certification is required
- Ability to communicate effectively and respectfully with all level of staff and patients
- Strong commitment to working with patients and staff from a wide range of ethnic, economic, cultural and social backgrounds
- Excellent customer service, time management, critical thinking, and conflict resolution skills
- Use Microsoft Office Suite products, including Outlook, with basic keyboarding skills
- Ability to pass a drug screen, background and credit check
- Ability to report to work as scheduled and work a flexible schedule including evenings and weekends when needed
- Commitment to the mission, vision, and values of RCH
- Maintain patient, employee, and corporate confidentiality

KNOWLEDGE OF:

- Current pharmaceuticals and the latest innovations and methods
- Medical and leadership principles, theories, and practices
- Pharmacy practice requirements including laws related to OSHA, blood borne pathogen control, safety, and HIPAA
- State and Federal employment laws

SKILLS and ABILITIES TO:

- Participate effectively as a team member as well as independently when needed
- Effectively support team members to accomplish daily activities and support colleagues in other areas to accomplish common goals.
- Interpret and comply with policy and procedures
- Respond in a manner that communicates respect, sensitivity, tact, and professionalism
- Remain calm and poised in urgent or stressful situations

WORKING CONDITIONS:

Physical Demands: Must be able to use hands to finger, handle, or feel; reach with hands and arms; eye-hand coordination and manual dexterity sufficient to operate machines, equipment, open and close prescription and patient vials, and tools required for this position; some lifting, bending, reaching, pushing, and carrying. Occasional lifting up to 30 pounds. Sitting or standing for long periods of time. Vision and hearing must be corrected to normal ranges.

Hazardous Conditions: Exposure to infectious diseases; potential exposure to physical violence. May be exposed to drug vapor or particles (powdered antibiotics that are reconstituted, for example) and/or blood borne pathogens if pharmacist participates in disease state management activities.

Exposed to: Cold/heat controls, close contact with sick people. Potential exposure to physical violence.

Machines, equipment, tools and supplies used: Computer, multi-line telephone system, fax/copier, cash register glucometers and point-of-care lab monitoring; equipment necessary to measure vitals (blood pressure cuff, scale, etc), electronic ordering device

Multiple Duties: Must have ability to manage multiple priorities effectively and adapt to continuous changes while maintaining stakeholder engagement and ensuring quality outcomes. Must be able to work under conditions of constant interruption and be able to stay on task

This description is intended to provide only basic guidelines for meeting job requirements. Responsibilities, knowledge, skills, abilities and working conditions may change as needs evolve.